

# Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

ABAI BUSINESS SOLUTIONS S.A.U.  
Vía de los Poblados, 3  
Edificio Cristalia Play, 4b, 5.<sup>a</sup>  
Madrid  
28033  
Spain

Holds Certificate No:

**FS 736543**

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The Quality Management System that supports Customer Service, Sales, Back office, Technical Support, Process Reengineering, Market Research, Media Strategy, Smart Data, Smart Working, Conversational intelligence, Automation, Customer Experience, Omnichannel and Voice Analytics provided by all areas by Abai Group to its customers.  
Activities are related to IAF Sector 35.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2020-09-25

Latest Revision Date: 2022-01-11

Effective Date: 2022-01-11

Expiry Date: 2025-01-19

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SGQ N° 164 A  
SGA N° 071 D

SCR N° 048 F  
SSI N° 021 G

...making excellence a habit.™

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Location	Registered Activities
ABAI BUSINESS SOLUTIONS S.A.U. pl. Europa, 17-19, 3.ª pl. Hospitalet de Llobregat Barcelona 08908 Spain	The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.
ABAI BUSINESS SOLUTIONS S.A.U. c/ Enrique Mariñas, s/n Edif. Proa, planta baja La Coruña 15009 Spain	The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.
ABAI BUSINESS SOLUTIONS S.A.U. Avda. Párroco Pablo Díez nº 456 Parcela 83,84,85 y 86 POL.IND. TROBAJO San Andrés de Rabanedo León 24010 Spain	The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.
ABAI BUSINESS SOLUTIONS S.A.U. av. Córdoba, 21, 3.ª pl., puerta 5 Madrid 28026 Spain	The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.
ABAI BUSINESS SOLUTIONS S.A.U. Vía de los Poblados, 3 Edificio Cristalia Play, 4b, 5.ª Madrid 28033 Spain	The Quality Management System that supports Customer Service, Sales, Back office, Technical Support, Process Reengineering, Market Research, Media Strategy, Smart Data, Smart Working, Conversational intelligence, Automation, Customer Experience, Omnichannel and Voice Analytics provided by all areas by Abai Group to its customers.
ABAI BUSINESS SOLUTIONS S.A.U. Campanillas avda. Severo Ochoa, 16-20 bajo Parque Tecnológico Edif. Frigiliana Málaga 29590 Spain	The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.

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BSI (EMEA) Headquarters: 389 Chiswick High Road, London, W4 4AL, United Kingdom  
A Member of the BSI Group of Companies.

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Location

ABAI BUSINESS SOLUTIONS S.A.U.  
c/ María Zambrano, 31, 5.ª pl.  
Torre Oeste, Edif. World Trade Center  
Zaragoza  
50018  
Spain

Registered Activities

The Quality Management System that supports Customer Service, Sales, Back Office and Technical Support provided by all areas by Abai Group to its clients.

ABAI BUSINESS SOLUTIONS S.A.U.  
CALLE 19 # 16-04  
Avenida Bernardo Arango  
Manizales, Caldas  
Colombia

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