

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Abai Business Solutions, S.A.U.
Vía de los Poblados, 3
Edificio Cristalia Play 4B, 5.ª PLANTA
Madrid
28850
Spain

Holds Certificate No:

IS 732237

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The Information Security Management System that supports Customer Service, Sales, Back-Office, Technical Support Process Reengineering, Market Research, Media Strategy, Smart Data, Smart Working, Conversational Intelligence, Automation, Customer Experience, omnichannel and Voice Analytics provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.

For and on behalf of BSI:

Javier Castells, Branch Manager Italy & Spain

Original Registration Date: 2020-09-30

Latest Revision Date: 2022-03-18

Effective Date: 2022-05-22

Expiry Date: 2025-05-21

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SGQ N° 164 A SCR N° 048 F
SGA N° 071 D SSI N° 021 G

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Certificate No: **IS 732237**

Location	Registered Activities
Abai Business Solutions, S.A.U. Pl. Europa, 17-19, 3. ^a pl. Hospitalet de Llobregat Barcelona 08908 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Abai Business Solutions, S.A.U. C/ Enrique Mariñas, s/n Edif. Proa, planta baja La Coruña 15009 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Abai Business Solutions, S.A.U. Avda. Párroco Pablo Díez, 456 Parcelas 83, 84, 85 y 86 Polígono industrial Trobajo San Andrés de Rabanedo Leon 24010 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Abai Business Solutions, S.A.U. Avda. Córdoba, 21, 3. ^a pl., puerta 5 Madrid 28026 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Abai Business Solutions, S.A.U. Vía de los Poblados, 3 Edificio Cristalia Play 4B, 5. ^a PLANTA Madrid 28850 Spain	Certificate scope applies.

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This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and contacts: BSI Group Italia srl, via Fara 35, Milano, Italy, phone: +39 02 6679091

A Member of the BSI Group of Companies.

Certificate No: **IS 732237**

Location	Registered Activities
Abai Business Solutions, S.A.U. Avda. Severo Ochoa, 16-20 bajo Edificio Frigiliana Parque Tecnológico Campanillas Malaga 29590 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Extel Contact Center, S.A. C/ María Zambrano, 31, 4.ª pl. Torre Oeste, Edif. World Trade Center Zaragoza 50018 Spain	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.
Abai Business Solutions, S.A.U. Calle 19 # 16-04 Avenida Bernardo Arango Manizales, Caldas 170001 Colombia	The Information Security Management System that supports Customer Service, Sales, Back-Office and Technical Support provided by all areas by Abai Group to its customers, in accordance with the Declaration of Applicability SoA, Ed.07, dated April 30, 2021.

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